



Convenience made for you.

We've partnered with Change Healthcare to offer ePayment to providers.

Get paid faster.

With ePayment, you won't have to wait on or sort payments by mail, or keep making trips to the bank.

Easily manage payments.

With Change Healthcare's online payment manager, you can search, view and print electronic remittance advice (ERA) transactions. And to simplify payment posting, you can download HIPAA-formatted 835 ERA files from ePayment-enrolled payors.

Enroll today.

Visit FirstCarolinaCare.com for providers and download the ePayment form from the Forms and Resources section. Complete and submit the form to Change Healthcare using the fax number or email address listed on the form. There's a 15-day validation period to process electronic funds transfer (EFT) requests.

Enrollment Basics

- Enrollment is completely free.
- Make sure you're an authorized representative of the designated provider.
- Have your contact, organization and financial account information available.
- Give your NPI in the provider ID field.
- Review all terms and authorization forms before submitting them to Change Healthcare.

For more information, call Change Healthcare at (866) 506-2830.