

Medicare Disclaimer

FirstCarolinaCare Insurance Company's FirstMedicare Direct plans are HMO and PPO health plans with Medicare contracts. Enrollment in FirstMedicare Direct depends on contract renewal. You must continue to pay your Medicare Part B premium. Out-of-network/non-contracted providers are under no obligation to treat FirstMedicare Direct members, except in emergency situations. For accommodations of persons with special needs at meetings call Member Services. Please contact our Member Services number at 1 (877) 210-9167 TTY: 711, 8 a.m. to 8 p.m. Eastern, seven days a week (except Thanksgiving and Christmas) from October 1 through March 31, and Monday to Friday (except holidays) from April 1 through September 30. Other pharmacies/physicians/providers are available in our network. This information is not a complete description of benefits. Call (877) 210-9167 (TTY: 711) for more information. Every year Medicare evaluates plans based on a 5-star rating system.